

KONGUNAD HOSPITALS (P) LIMITED
FEED BACK FORM

Dear Sir / Madam

We are constantly striving to improve the quality of our service at Kongunad hospital serve you better, may we invite you to share your valuable suggestions with us. Your comments are strictly confidential.

Patients Name <u>K. Parijatham</u>	I.P.No.
Address <u>Plot No 18 Lakshmiipuram Layout</u>	Room No. <u>604</u>
<u>Vivekananda Nagar, Zamin Kuthir (post), Pollachi-5</u>	Admission Date
Cell No. <u>9843070208 / 9943400171</u>	Discharge Date

Kindly tick the box as per your consensus

	Good	Satisfactory	Poor	Suggestions
Reception				
1. Registration	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Attended Promptly	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Nursing				
1. Medication on time	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Nursing Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Bed linen change	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Dietary & Medication Advice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Doctors				
1. Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Response to questions	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Visited you regularly	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Medical advice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
House Keeping				
1. Room regularly cleaned	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Toilet cleaning (2 time)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Maintenance				
1. Air-Conditioning	NA <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Telephone	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Lighting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Television	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Door / Chair / Cot (Mentioned if any pesticides found)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Food and Dietary				
1. Services prompt & efficient	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Diet advice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Food quality and taste	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Billing				
1. Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Time consistence for discharge process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Investigations				
Lab	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
X-ray	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Scan	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
CT Scan	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Discharge Process				
1. Ward clerk courtesy / Response	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Claim Process				
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Kongunad Hospital Mobile APP facilities..	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Few points to Betterment of Hospitals

All Doctors & Nurses Care was highly Satisfactory.
Best Service us Mobile APP which I did not see even
in bigger hospitals.

(Add few more entities if required)

K. Ranjitha
(Daughter)

Signature.